

100% SATISFACTION GUARANTEE

EVERY ITEM PURCHASED HAS A 30 DAY
100% SATISFACTION GUARANTEE

If for any reason you are not 100% satisfied with your purchase, you have 30 Days from the receipt to contact us and we will fix, replace or exchange any item(s), no questions asked.

Since 1944, Conical Tool Company has always replaced, free of charge, any end mill or cutting tool which did not perform satisfactorily, because of defective workmanship or material. This warranty is limited to replacement of defective tools; and excludes any liability resulting from use of our tools. Customer is responsible for inspection of all tools before use. If any errors are suspected or tools are not what customer expected, customer should contact Conical Tool before using. We cannot be held responsible for incorrect parts made with our products, due to mislabeling or defects. We will, however, replace or correct tools if the error was ours; just as we have always done.

Upon proper authorization, any product believed to be unsatisfactory may be sent back to the Returns Department for inspection. Any product determined to be defective by Conical Tool Company will be replaced. Replacement of a defective product constitutes the full and complete warranty of Conical Tool Company, with respect to the products sold by Conical to a Distributor or Customer. There are no other warranties, expressed or implied, oral or written, with respect to such products.

In no event will Conical Tool Company be responsible to a distributor, its dealer's customers or end users, for any losses (whether direct, incidental or consequential) caused by any defect in, or dissatisfaction with such products. Under no circumstances will Conical Tool Company be liable to a distributor, its dealers, customers or end users for any lost profits, whether caused by "down time," delays in production, lost orders or other circumstances attributable to such products. Under no circumstances shall a distributor be authorized to extend on behalf of Conical Tool Company or bind Conical Tool Company to any warranty.

